

Behavioral Observation Categories

- 1. Reactions of People**
- 2. Personal Protective Equipment**
- 3. Body Positions & Motions (Materials)**
- 4. Tools & Equipment**
- 5. Orderliness**
- 6. Procedures**



Elements of Behavioral Observation Process

- 1. Plan for Effectiveness**
- 2. Observe People at Work**
- 3. Reach Judgments**
- 4. Interact with Workers**
- 5. Document what You've Seen and Done**